

## IT Governance & Service Management

### January – June 2017 Public Course Schedule

Course Name	Jan	Feb	Mar	Apr	May	June
<a href="#">ITIL® Foundation Certificate</a>		8-10		24-26		
<a href="#">ITIL® Intermediate Certification – Service Lifecycle – CSI</a>		6-8				
<a href="#">ITIL® Intermediate Certification – Service Lifecycle – Service Design</a>						
ITIL® Intermediate Certification – Service Lifecycle – Service Strategy	25-27					
<a href="#">ITIL® Intermediate Certification – Service Lifecycle – Service Operation</a>	16-18		20-22			
ITIL® - Intermediate Certification - Capability - Service Offerings and Agreements						
ITIL® - Intermediate Certification - Capability - Operational Support and Analysis						
ITIL® - Intermediate Certification - Capability – Planning, Protection and Optimisation						
ITIL® - Intermediate Certification - Capability – Release, Control and Validation						

Course Name	Jan	Feb	Mar	Apr	May	June
<a href="#">BCS Foundation in Business Analysis</a>		20-22		10-12		19-21
<a href="#">BCS Practitioner Certificate in Requirements Engineering</a>		27-29				
<a href="#">BCS Practitioner Certificate in Business Analysis Practice</a>				3-5		
<a href="#">BCS Practitioner Certificate in Modelling Business Processes</a>			27-28			
<a href="#">TOGAF 9 – Foundation Level 1 &amp; 2 Certificate</a>			6			
<a href="#">Business Continuity Management</a>						
<a href="#">Business Continuity Management ISO22301 Introduction to the New Standard</a>						
<a href="#">CISCO CCMA Skills Camp</a>						
<a href="#">Professional Cloud Service Manager Certificate</a>						